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PROFESSIONAL PROFILE

An accomplished, committed and adaptable infrastructure architect with twenty years experience of architecting, migrating, implementing and maintaining large scale complex heterogeneous infrastructures from on-premise to the Cloud, including Kubernetes and serverless.

Experienced in environments ranging from start-up companies, to leading multinationals including Dixons Carphone and IBM; and within mobile, retail, ecommerce and media industries, including third party consultancy. Highly motivated to achieve excellence in continuously changing environments including working in DevOps environments. Outside of work I am a helper at my children's Beaver Scouts group, am a fan of video and board games, build and fly model helicopters and aircraft and have an interest in photography.

KEY SKILLS

- Well versed in migration from on-premise to cloud, including containerisation, Kubernetes and FaaS.
- Extensive experience with Cloud technologies, including on premise scale out to public Cloud (AWS).
- Proficiency with virtualisation, including VMWare.
- Expertise in online technologies, designing website infrastructure including the inherent issues large volumes of traffic can have on web applications and the underlying infrastructure.
- Excellent understanding of performance issues, particularly root cause analysis, including tuning of applications and infrastructure.

TECHNOLOGIES

- Docker, Kubernetes, Helm, Flux, Terraform, Vagrant, Packer, CloudFormation, AWS (EC2, ECS, R53, S3, Lambda, RDS, boto), VMWare ESX, vSphere.
- Puppet, Ansible, Capistrano, Consul.
- Graphite, Influx, Sensu, Nagios, Grafana, Kibana, Logstash, Elastic Search, Filebeat.
- Jenkins, Gitlab, Atlassian tools (Confluence, Jira, Bitbucket, Bamboo, Hipchat, Crowd). Tomcat, Websphere, RabbitMQ, GIT. Slack and IRC.
- Bash, Python, Perl, JavaScript.
- Linux (CentOS/RedHat, Debian, Ubuntu, Alpine).
- OIDC, OAuth, Keycloak, Heptio Gangway.

EMPLOYMENT

PMI Digital

September 2018 – Current

Cloud Native Architect

My role was one of part Architect, part Dev Ops engineer. Initially defining the architecture for the new Centralised Identity Management system, and then moving on to building it.

(After four years at honeybee a contract role offered new opportunities)

- Defined the Architecture for the Centralised Identity Management platform, which will handle authentication and authorisation for the 2000 users in PMI Digital. Consisting of AWS Directory Services, Keycloak and Heptio Gangway hosted on Kubernetes.
- Created Terraform modules and configurations to deploy the components of the system.
- Authored Helm charts for Heptio Gangway and Open Policy Agent.
- Created a Python library to ease the process of creating users and groups in the AWS LDAP directory, the tool offered both a CLI and a Slack based ChatBot interface.
- Performed a proof of concept of Open Policy Agent to programmatically define policies which the Kubernetes clusters enforced.

Dixons Carphone / honeybee, London

May 2014 – September 2018

Principal DevOps Engineer

My role was Principle Engineer responsible for Infrastructure Architecture, providing team leadership to a team of 8 in the UK office and 6 in overseas offices (USA, Bulgaria), while providing individual contributions to our numerous projects.

(An exciting new opportunity had opened up in the newly created offshoot)

- Lead a team to migrate a legacy Windows dotNet application to a containerised solution running in Kubernetes on the AWS cloud. Worked hands on throughout the project, porting Git repos, creating pipelines and new Docker images and writing all the Helm charts required to deploy the stack. The project was considered the greatest success of the year, over delivering on expectations and going onto influence the next 9 months' work.
- Rapidly deployed dev, test and production environments in Kubernetes on AWS, for four customers. The business saw massive gains in speed to market due to the re-usable nature of the Helm charts and the speed of provisioning on Kubernetes. These have been running in production since August 2017.
- Had the virtual role of Technical Design Authority for all of the infrastructure within the company.
- Defined the hosting direction for the new business unit, including the monitoring solution including Sensu, Graphite – later migrated to Influx, Grafana and the ELK stack.
- On AWS, fully 'baked' AMI's using Packer and CloudFormation to deploy infrastructure, utilising Consul for service discovery.
- Proposed Terraform to the architecture board as a way of increasing the flexibility of our infrastructure as code policy. Gained approval and initiated a migration from Cloud Formation to Terraform, wrote the initial code, set standards for its use and mentored the team.
- Built a 'self-serve' solution for all of the honeybee product suite using Jenkins, Terraform, AWS ECS and ECR.
- Ran a cross team solution selection process, presenting Kubernetes, Mesos, Nomad, ECS, and Docker Swarm.
- Wrote Helm charts for all of our microservices to make repeatable, deployment efficient and error free.
- Worked closely with the application Architecture team to ensure all designs were 'Cloud ready'.
- Saw an opportunity to reduce our license cost and improve the flexibility of our CI pipelines by moving from Bitbucket and Bamboo to Gitlab.
- Worked with Ops Engineers and the internal Finance team on AWS cost management.

IBM UK, London

Infrastructure Architect

(Was TUPE'd into the Infrastructure Architecture team)

September 2011 – May 2014

- Lead designer for the £2 million Power upgrade; CPW have chosen to migrate in excess of 200 AIX LPARs from 6 existing P595 frames onto 4 new P440 frames, I defined the migration strategy for this large program.
- Produced the solution for an upgrade of the OS, Application server and database to the CPW insurance application, a critical system to the CPW business and one which suffered many issues and problems prior to the migration.
- Redefined the architecture behind the primary CPW website hosting; the designs migrated the entire site from Solaris on SPARC to RedHat Enterprise Linux on VMWare virtual machines.

Carphone Warehouse

System Designer

(After multiple startups I wanted to develop my career in a corporate environment)

December 2007 – September 2011

- Lead designer for the new PCI compliant payment card platform; this system handles all credit card transactions across the multiple CPW retail channels.
- Redesigned the infrastructure for the main Carphone Warehouse retail website to coincide with the launch of the re-written site and new CMS, which went on to contribute over £10m profit over the Christmas of 2008. The design has since been used as a template for other web properties within the CPW group of companies.
- Spotted excessive duplication between designs, initiated the use of design patterns which would go on to be adopted by the entire design team, reducing the time taken to create new designs by 25-30%.
- Designed the new VMWare ESX cluster, which went on to form the blueprint for future ESX cluster deployments. The consolidation this provided will result £250,000 worth of hardware being made available for re-use or sale.

Hildebrand Technology, London

UNIX System Administrator

(The core changes I wanted to implement at IDS had been delivered, so I sought a new challenge)

March 2005 – December 2007

- Primary architect and delivery lead on the infrastructure for a Computer on TV project.
- Automated configuration management throughout the estate-using Puppet.
- Worked to design and build a voicemail to SMS services using an open source PBX (Asterisk).

Image Data Systems, London

Lead UNIX Systems Administrator

(After a few months' vacation, an exciting opportunity to wholesale change the IDS architecture)

March 2003 - March 2005

- Designed and managed the creation of DAM system for image hosting, search and delivery using bespoke and open source software. This system has grown to include 150 million images and has become the primary search and delivery system for almost all press photographs in the UK.

Another.com, London

UNIX Systems Administrator

*(A challenging, VC funded dotcom and a greenfield opportunity)***March 1999 - September 2002**

- Lead UNIX admin on a multi-million user web-based email system.

Go Internet Ltd, London

UNIX System Administrator

*(First post graduate position)***June 1998 - March 1999**

- Administration of multiple Enterprise class Sun Solaris servers and Netscape software products.

EDUCATION AND QUALIFICATIONS

2011: Architectural Thinking

2010: VMWare vSphere 4 Fast Track

2001: Veritas Volume Manager

1998: BSc Computer Science, University of Southampton

1994: BTEC National Diploma in Construction

1992: 8 GCSEs